THE MANAGERS TRAINING COMPANY

Complaints Policy

INTRODUCTION

We are a leading, high-quality, management training provider for educational establishments and our mission is to equip your leaders and managers with the strategies, tools, and skills that enable them to create a positive and productive team culture that puts rewarding learner experiences at its heart.

Applies to

This policy applies to all service users of The Managers Training Company (TMTC).

POLICY

This policy sets out who to contact with a complaint about our services.

Data protection complaints are welcome, and we acknowledge them within 30 days.

In addition you can also contact the Information Commission (ICO)

If you have a complaint about our services, please contact:
Tracy-Anne@themanagerstrainingcompany.co.uk

Detailing the nature of your complaint.

The Managers Training Company (TMTC) will respond to your initial contact within 7 working days.